



MICHELIN RELOADABLE REWARD CARD

- If you submitted a claim with the Reward Card going to you (the employee), you will receive a Michelin Focus Blue Reward Card.
- DO NOT throw this card away after use.
- All additional claims to the Michelin Employee Tire Benefits Center will be added to this card.
- This card can be used at an ATM for cash withdrawal after you create a PIN

HOW TO ACTIVATE CARD AND MONITOR ACTIVITY

- Go to www.usbankfocus.com or call 888-863-0681 (relay calls accepted)
- Set up an online account to view balance and see account activity
- Sign up for text/email alerts
- Download the mobile App on your iPhone or Android phone. Search "U.S. Bank Focus"

WHAT TO DO IF YOU NEED TO REPLACE A CARD

- If your card is lost or stolen, call 888-863-0681 to request a replacement card
- Michelin Fulfillment Center cannot replace your card for you
- Fees apply for replacement cards (see card carrier)

MICHELIN SINGLE LOAD REWARD CARD

- If you submit a claim with the Reward Card going to an Alternate Payee, they will receive a Single Load Card with the amount of the rebate.
- This card will expire in 6 months from date of issue.
- After funds are used, card can be thrown away

HOW TO ACTIVATE CARD

- Go to tirerewardcenter.com/rewardcard or call 855-816-9827 (relay calls accepted)
 - o You will need your 16 digit reward card number and the activation code (the zip code submitted with the claim).

WHAT TO DO IF YOU NEED TO REPLACE A CARD

- To report a lost or stolen card, call 855-816-9827 immediately

UNDERSTANDING HOW MULTIPLE CLAIMS ARE PROCESSED FOR THE SAME PURCHASE



CLAIMS ARE PROCESSED USING A FIRST IN/FIRST OUT PROCESS. EMPLOYEES WILL NEVER RECEIVE MORE THAN THE MAXIMUM ALLOWABLE BENEFIT EVEN IF MULTIPLE MICHELIN FUNDED REBATES OR PROGRAMS ARE UTILIZED.

BELOW ARE EXAMPLES OF THE FIRST IN/FIRST OUT PROCESS (ELIGIBLE RELATIVE CLAIMS ARE SUBJECT TO THE SAME PROCESS):

EXAMPLE 1

- Employee gets a quote for 4 tires at a tire cost of \$1,000
- Employee submits a prefund claim to service award for \$1,000
- Employee receives card and completes purchase
- Employee submits a dealer consumer rebate for \$120
- Dealer consumer rebate would be disqualified because maximum benefit has been paid already

EXAMPLE 2

- Employee purchases 4 tires at a tire cost of \$1,000
- Employee submits a dealer consumer rebate for \$120
- Employee receives their rebate reward card
- Employee submits a refund claim to service award for the same \$1,000 purchase
- During validation and duplication checks the \$120 rebate would be identified
 - For instant rebates this would be found during validation of the refund claim
- Employee service award refund amount would be reduced by \$120 to \$880
- Employee will receive a reloadable card (or reload to an existing reloadable card) in the amount of \$880

EXAMPLE 3

- Employee purchases 4 tires at a tire cost of \$1,000
- Employee submits a dealer consumer rebate for \$120
- Employee receives their \$120 rebate reward card
- Employee submits an Employee Tire Rebate (30%) claim for the same \$1,000 purchase
- During validation and duplication checks the \$120 rebate would be identified
- Employee service award refund amount would be reduced by \$120 to \$180 (\$300 - \$120)
- Employee will receive a reloadable card (or reload to an existing reloadable card) in the amount of \$180
- Employee submits a refund claim to service award for the same \$1,000 purchase
- During validation and duplication checks the \$120 rebate and \$180 Employee Tire Rebate would be identified
- Employee service award refund amount would be reduced by \$300 (\$120 + \$180) to \$700
- Employee will receive a reloadable card (or reload to an existing reloadable card) in the amount of \$700